

## Expert TA, LLC - Return Policy (Online Homework Access Codes)

Revised 4/23/2021

Refunds and exchanges can be processed under the following circumstances and according to the following procedure.



1. Refunds and Exchanges cannot be done more than 30 days after the first day of the current semester.
2. The store must contact us via email, at [main@theexpertta.com](mailto:main@theexpertta.com), within one business day of processing the return for approval. The email must contain the 16 character Access Code (or codes) that are being returned.
3. If returning codes by mail, the return must be pre-approved via email, at [main@theexpertta.com](mailto:main@theexpertta.com). Failure to obtain approval before returning codes will result in the codes being returned to the store with a new invoice.
4. Expert TA will deactivate the returned code and, if required, supply the store with a new access code.
5. All returns exchanges are subject to a 25% processing fee.
6. Expert TA will not bear responsibility for any shipping costs associated with exchanges.

For questions regarding our return policy please contact us at,

Expert TA, LLC  
Suite 220  
624 South Boston Avenue  
Tulsa, Ok 74119

**Phone:** +1 877-572-0734

**Email:** [main@theexpertta.com](mailto:main@theexpertta.com)